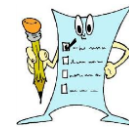


Programs and activities community members shared they would attend at Tanglewood Park Community Centre:

Seniors 65+		Adults 40-64		Young Adults 20-39	
Number of responses 15	Physical Activity	15	Physical Activity/ Exercise	22	Physical Activity/ Exercise
7	Sports/Recreation	6	Sports/Recreation	17	Sports/Recreation
15	Social Programs	13	Social Programs	10	Social Programs
0	ESL/FSL	2	ESL/FSL	6	ESL/FSL
9	Health Information/Support	6	Health Information/ Support	7	Health Information/Support
Youth 13-19		Children 7-12		Early Years	
8	Drop-In Centre	10	Sports/Recreation	19	Playgroup
10	Sports/Recreation	6	Arts	11	Music
7	Arts	5	Drama	3	Health Information/ Support
3	Drama	7	Music		
6	Music	8	Dance		
7	Dance	7	Cooking		
4	Cooking	4	Homework Club		
4	Homework Club	1	Health Information/ Support		
2	Health Information/ Support				



Tanglewood-Hillsdale Community Survey Summary

Between September and December 2012, a community survey was distributed throughout Tanglewood-Hillsdale. This survey was done to assess the existing or known programs and services in the area as well as the need for more or different health and social services. Using these results the Tanglewood-Hillsdale Community Association in partnership with The Nepean, Rideau and Osgoode Community Resource Centre (NROCRC) and the South Nepean Satellite Health Centre are working to put your feedback into action.

The following is a summary of survey results. More detailed responses are available by contacting Katherine at NROCRC, kocchiuto@nrocr.org or 613.596.5626, and will be made available in April at www.thca.ca and/or www.nrocr.org

If you did not have a chance to complete the survey it is not too late to have your voice heard, complete the survey at: www.surveymonkey.com/s/tanglewoodcommunity

For updates on new programs and activities please visit THCA's blog:
<http://thca.wordpress.com/blog>

If you would like to discuss the survey further please contact Katherine using the above mentioned information, she is happy to chat.

Thank you for your participation, we look forward to putting your feedback into action!

Summary of Key Findings

Demographic Information:

- 120 community members participated in the survey
- 9% of respondents have lived in the community for under 1 year, 21% for 2-4 years, 16% for 5-8 years, 6% for 9-11 years, 9% for 12-15 years and 39% for over 15 years



**Nepean, Rideau and Osgoode
Community Resource Centre
NROCRC**



South Nepean Satellite
Community Health Centre
Centre de santé communautaire
satellite-Sud Nepean

Neighbourhood Information

When asked to share what you like about your neighbourhood:

- 77% Safe
- 74% Friendly neighbours
- 77% Amenities close by
- 49% Recreational facilities and programs
- 72% Clean neighbourhood
- 47% Has a community association

Additional responses include: green spaces/parks/bike paths, convenient location, close to bus routes and quiet.

When asked to share your top two concerns for the community:

- 17 responses mention **traffic** or **road issues**
- 8 participants shared a concern of inadequate **public transit**
- 7 responses mention **vandalism** and **property damage**
- 6 participants shared concerns about **garbage and cleanliness**
- 5 responses mention **loud noise**
- 4 participants shared a need for **more programs/facilities**
- 3 participants mention **theft**
- 3 participants shared concerns regarding **hydro towers**
- 2 responses mention the need for **more street lights**
- 2 participants shared a concern of **community members not being interested in participating in their community**

When asked to rate your community as a place to live:

- 48% of participants rate Tanglewood-Hillsdale as an "excellent" place to live, 49% as "good", 3 % as "only fair" and 0% as "poor"

When asked to suggest fun activities to do as a community to bring neighbours together:

- 26 mention block parties, corn roasts or barbeques
- 26 mention social events
- 19 mention a variety of sports and recreation programming/activities
- 13 mention community garage/yard sales, within this group one participant suggested a "mom-to-mom sale" and another a "charity shop in the community centre"
- 6 mention playing in the playground, of the 6, 3 mention getting a splash pad/sprinkler park
- 5 suggest increased activities for older adults
- 4 mention hosting neighbourhood clean-ups
- 4 mention farmers market/local markets
- 3 mention by staying connected through email and newsletters
- 3 participants shared they enjoy the current activities

When asked what skills/resources you can contribute to your neighbourhood:

- Neighbourhood Watch (11 responses)
- Cook meals for new parents & neighbours (10), offer cooking classes (1)
- Facilitate sports and/or recreational activities (12)
- Host craft workshops (3)
- Kind neighbour, volunteer to help new parents (2), welcome new residents (1), car pool (1)
- Unsure (5)

When asked "do you feel like you belong to the neighbourhood?"

- 59% Yes
- 36% A Bit
- 6% No

When asked how safe residents feel in the community:

- 37% Very Safe
- 62% Safe
- 2% Unsafe

Comments shared regarding feeling safe/unsafe include:

- 19 comments about theft or vandalism, "generally safe but too much vandalism going on"
- 14 comments about feeling safe or generally safe, "we know a lot of our neighbours and watch out for each other"
- 4 comments about feelings of insecurity and not feeling safe, "except, as a female I would not walk alone after dark"
- 3 concerns of activities in park lots, parks and/or hydro corridors
- 3 comments regarding traffic issues

When asked if members of the household use OCTranspo more than once a week:

- 53% Yes
- 47% No

When asked the best ways to keep you informed about what is going on in your community:

- 74% Flyers in the mailbox
- 49% Email
- 33% Community association website

- 12% Local newspaper
- 3% Telephone
- 5% School newsletters

Tanglewood –Hillsdale Community Association

When asked about involvement with the Tanglewood-Hillsdale Community Association

- 39% are members of THCA
- 37% are aware of THCA, but are not members
- 14% are unaware but interested in information
- 11% are not interested in getting involved

Tanglewood Park Community Centre can be rented for private events and parties.

- 22% of participants have rented the space
- 73% have not

Local Health and Social Services

Awareness of the free-of-cost programs and services offered by the Nepean, Rideau and Osgoode Community Resource Centre (www.nrocc.org)

- 66% Unaware
- 34% Aware

Recreational Programming

When asked if community members participate in any recreation and/or social programs:

- 51% No
- 49% Yes

Comments shared regarding reasons for not participating in programs include: 58% lack of time, 48% lack of programs of interest, 23% programs offered at inconvenient times, 12.5% programs too expensive.