



# **NROCRC TORNADO**

## **RELIEF SERVICES**

**NROCRC (Nepean Rideau & Osgoode Community Resource Centre) is a much needed, well-used community service organization that helps individuals and families lead better lives.**

### **WE CAN HELP YOU**

#### **Mental Wellness / Counselling Support**

**Emergency Food Support**

**Emergency Baby Cupboard**

**Community Outreach**

**Relief Resources**

**Credit Counselling**

**Systems Navigation**

**CALL NROCRC TODAY 613-596-5626**

**\* Contact Your Local Representative**

**Councillor Keith Egli** - Elected Representative for  
Ward 9 Knoxdale / Merivale, 613-580-2479

**Councillor Rick Chiarelli** - Elected Representa-  
tive for Ward 8 College, 613-580-2478



**For more information about tornado relief services at NROCRC,  
please call Heather at 613-596-5626 ext 245**



# Other Support Services

## **Municipal Support:**

**3-1-1 City of Ottawa:** information about accessing emergency services & municipal resources.

**Emergency Preparedness Info:** [ottawa.ca/en/residents/emergency-services/emergency-preparedness](http://ottawa.ca/en/residents/emergency-services/emergency-preparedness)

## **City of Ottawa Windstorm and Tornado Response Info:**

[ottawa.ca/en/residents/emergency-services/windstorm-and-tornado-response](http://ottawa.ca/en/residents/emergency-services/windstorm-and-tornado-response)

## **Ottawa Public Health Tornado and Windstorm Response Info:**

[ottawapublichealth.ca/en/tornado-2018.aspx](http://ottawapublichealth.ca/en/tornado-2018.aspx)

**Trees in Trust Program:** available to residents who have lost a City-owned tree on the right of way in front or at the side of their home. Residents should call 3-1-1 or request a tree online at <https://so311.serviceottawa.ca/selfserve/?reqId=2000379&lang=en>

**Tree Canada:** is working with the City of Ottawa to provide funding for private landowners to replace trees. “Operation ReLeaf – Ottawa-Gatineau Tornadoes” is currently seeking financial support. Program information will be available at <https://treecanada.ca/operationreleaf/ottawa-gatineau/>

## **Provincial Support:**

**2-1-1 Ontario-** free, confidential phone helpline and online portal that connects people with local social, health, government and community-based services

**Disaster Assistance-** contact the Ministry of Municipal Affairs and Housing at 1-844-780-8925 or [DisasterAssistance@Ontario.ca](mailto:DisasterAssistance@Ontario.ca), website: [mah.gov.on.ca/Page19878.aspx](http://mah.gov.on.ca/Page19878.aspx)

## **Electricity Support:**

[www.oeb.ca/rates-and-your-bill/help-low-income-consumers](http://www.oeb.ca/rates-and-your-bill/help-low-income-consumers)

**Low-income Energy Assistance Program (LEAP)** - if you are behind on your electricity or natural gas bill and face having your service disconnected, you may qualify for emergency financial help

**Ontario Electricity Support Program (OESP)** - provides monthly on-bill credits for lower-income customers to reduce their electricity bills. Call 1-855-831-8151 or email [help@ontarioelectricitysupport.ca](mailto:help@ontarioelectricitysupport.ca)

## **Other Support:**

**Insurance Board of Canada:** if you are facing insurance challenges related to your tornado claim and need expert advice, call toll free at 1-844-227-5422, Monday to Friday, 8am to 4pm.

**The Salvation Army:** offers community services, clothing & household goods, 613-241-1573 ext 268

**Canadian Red Cross:** for information about coping with crisis, go to <https://www.redcross.ca/how-we-help/emergencies-and-disasters-in-canada/get-help-disaster-relief-and-recovery/coping-with-crisis>

**Rebuilding Communities Through Sport:** for support with sports registration fees, replacing lost or damaged equipment, reserving spots at the Sens hockey camps, go to [www.theiropportunities.com/rcts/](http://www.theiropportunities.com/rcts/)

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